



Windows Media Player

User Manual NC-A24Q-N100-26

July 2026



Disclaimer

- The specifications and information contained in this manual are for reference only. If there are any changes to the content, no further notice will be given. Please refer to the official website for updates.
- If other products or company names appear in the manual, they are solely for the purpose of product description and are not intended to infringe on any rights.
- The company reserves the right to update this disclaimer at any time.
- The company is not liable for any issues beyond our control or for damage resulting from improper use.

According to the technical specifications for low-power radio-frequency equipment established by the National Communications Commission.

Low-power radio-frequency equipment that has obtained testing certification shall not be modified in terms of frequency, power, or the original design characteristics and functions without approval. The use of low-power radio-frequency equipment shall not affect aviation safety or interfere with legal communications. If interference is detected, the equipment must be immediately discontinued, and it may only resume use after the interference is eliminated. 'Legal communications' refers to radio communications operating in accordance with telecommunications regulations. Low-power radio-frequency equipment must tolerate interference from legal communications or industrial, scientific, and medical electromagnetic devices.

Warnings and Precautions

- To reduce electromagnetic wave impact, please use it properly.
- The installation and usage of this product must strictly follow the electrical safety regulations of the country and region in which it is used.
- Excessive use may harm eyesight.
 - (1) After 30 minutes of use, take a 10-minute break.
 - (2) Children under 2 years old should not watch the screen, and children over 2 years old should not watch the screen for more than 1 hour per day.

Usage Instructions

After taking out the product, follow the instructions in the user manual for operation. Please keep it away from heat sources and humid environments. The product's performance may vary depending on the environment.

Safety Instructions

Before using this product, please read and follow the safety instructions below:

- Do not attempt to repair or disassemble any components of the product by yourself, as this may cause damage to the product or injury and will void the warranty.
- Use only the power cord provided by the manufacturer to avoid damage to the product.
- Install the product in a well-ventilated environment, avoid direct exposure to strong light, and keep it away from strong magnetic fields.

Product Introduction



Front Panel: BIOS Reset Pinhole, 2 × USB 3.2, Audio Jack, Power Button

Rear Panel: DC Power Input, 2 × HDMI 2.0, LAN (RJ45), 2 × USB 3.2

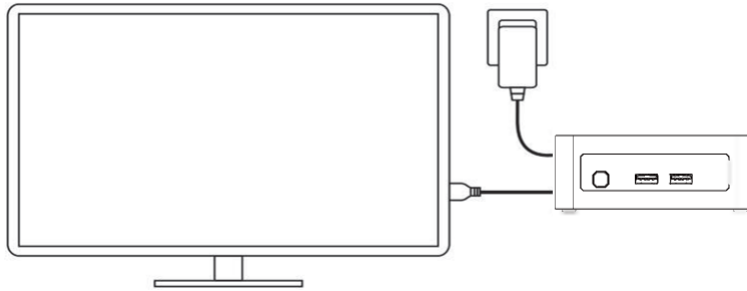
Product Specifications

Model	NC-A24Q-N100-26
CPU	Intel N100 up to 3.4GHz
GPU	Intel® UHD Graphics
RAM	8G DDR4 3200
Storage	256GB M.2 SATA SSD
Wired Network	RJ45 Port, 10M/100M/1000M
Wireless Network	Intel AX-101, Wi-Fi 6
Bluetooth	5.2
I/O Interfaces	Front Panel: BIOS Reset Pinhole, 2 × USB 3.2, Audio Jack, Power Button Rear Panel: DC Power Input, 2 × HDMI 2.0, LAN (RJ45), 2 × USB 3.2
Rated Voltage	DC in 12V/3A
Operating System	Windows 11 Pro
Product Size	14 * 14 * 10 cm
Product Weight	0.8 kg
Package Content	Wall Mount Bracket, HDMI Cable, Power Cord

Product Instructions

Thank you for purchasing the NC-A24Q-N100-26 Windows Media Player.

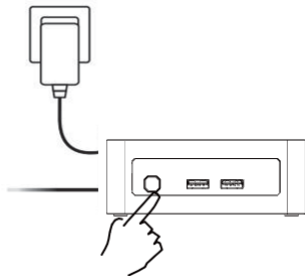
- Before using it, please first connect the original power supply and plug the HDMI cable into the HDMI port of both the player and the display device.



- To connect the mouse and keyboard, plug their USB receiver into the USB port of the PC.



- To connect to a wireless or wired network, press the power button to turn on the device and enter the operating screen. Then connect to your preferred wireless network or use RJ45 cable to connect to a wired network.



- ▲ Keyboard and mouse are not included in the product.
- ▲ RJ45 cable is not included in the product.
- ▲ This product supports wired network, wireless network and Bluetooth.

- **VESA Installation**

Fix the VESA wall mount to the player, take out the small screws from the screw bag and tighten them, then use the larger screws to attach the wall mount to the back of the display device.



Frequently Asked Questions



Issue: No signal after connecting the Windows media player to the display.

Answer:

Please confirm that the HDMI port of the media player is fully connected to the display.

Check if the power supply is properly connected and providing power.

Try using a different HDMI cable to reconnect.



Question: Can the RAM capacity be upgraded?

Answer:

Yes, you can replace the original memory with an upgraded one. The maximum supported memory is 16GB.



Question: Where to find the NuMessage software or [SmartScheduler software](#) serial number?

Answer:

If you wish to use NuMessage or SmartScheduler software, please refer to the download URL or QR code and the serial number on the instruction card.

RoHS

設備名稱 Equipment name：數位廣告電子看板播放機 Windows Media Player 型號（型式）Type designation (Type)：NC-A24Q-N100-26						
單元 Unit	限用物質及其化學符號 Restricted substances and its chemical symbols					
	鉛 Lead (Pb)	汞 Mercury (Hg)	鎘 Cadmium (Cd)	六價鉻 Hexavalent chromium(Cr ⁺⁶)	多溴聯苯 Polybrominated biphenyls(PBB)	多溴二苯醚 Polybrominated diphenyl ethers(PBDE)
外殼	○	○	○	○	○	○
電路板組件	○	○	○	○	○	○
電源線及連接線	○	○	○	○	○	○
其它固定組件(螺絲)	○	○	○	○	○	○
備考 1. “超出 0.1 wt %” 及 “超出 0.01 wt %” 係指限用物質之百分比含量超出百分比含量基準值。 Note 1 : “Exceeding 0.1 wt %” and “exceeding 0.01 wt %” indicate that the percentage content of the restricted substance exceeds the reference percentage value of presence condition. 備考 2. “○” 係指該項限用物質之百分比含量未超出百分比含量基準值。 Note 2 : “○” indicates that the percentage content of the restricted substance does not exceed the percentage of reference value of presence. 備考 3. “—” 係指該項限用物質為排除項目。 Note 3 : The “—” indicates that the restricted substance corresponds to the exemption.						

茲切結保證所提供之商品限用物質含有情況標示內容係經執行測試作業或採適當之品質管理措施，並備置前述相關文件，確認正確無誤後提供貴局。並同意配合貴局執行後市場管理作業所需，依商品檢驗法第49條之規定，於限期28個工作天內提供相關證明文件以供審查。

I hereby ensure that “the presence conditions of the restricted substance” provided above have been proved by testing or appropriate quality control measures, and make sure the relevant documents provided are correct and ready. Also, I agree to cooperate with BSMI, as the Article 49 of the Commodity Inspection Act stipulates, to provide the relevant documents, if needed, for verification within 28 working days when BSMI carries out the market surveillance activities.



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